



## **MY LITTLE EXPLORERS (MLE) - TERMS & CONDITIONS**

Please note that by engaging in our services you agree to the following terms and conditions.

### **Health and Safety**

- Our sessions are suitable for 6 months (sitting unaided) – 4 years of age.
- Parents or carer's MUST accept FULL RESPONSIBILITY for their child/children who must be supervised at all times (If you are a parent of 2 playing children, please be sure to have a 2<sup>nd</sup> adult join the second paid child.) Please be sure not to LEAVE your child unattended at any given time over the session.
- Should you be required to leave messy play area for any reason please take your child/children with you and ensure they remain in your care.
- All materials are made with the knowledge they will be played with under constant supervision of a parent or carer.
- All our messy products are non-toxic and taste safe however products provided are NOT intended to be eaten.
- We do not use eggs, dairy, soy or nuts in any of our sessions. However, some products have allergy warning labels that state "may contain traces of" in these products.

Please advise of any food allergies at time of booking and contact us directly to ensure our session is suitable for your little one. We can be contacted via social media or through email at [mle@mylittleexplorers.com.au](mailto:mle@mylittleexplorers.com.au)

- Some play stations may contain "wet" materials which could cause the floor to become slippery. Please take caution and WALK slowly around the stations to minimise the risk of slips, trips or falls.
- Please advise staff immediately if any bodily spillages occur whilst in a session so timely sanitation and replacement of the activity can take place.
- The nature of the business is MESSY play- We STRONGLY encourage you dress your child and yourself in clothes that you do not mind getting messy, stained or dirty. My Little Explorers accepts no responsibility for clothes or ANY personal belongings that are stained, marked, damaged or left behind.
- Please refrain from attending sessions if you or your child have been unwell within 48hrs of the session date.
- We ask that you please refrain from attending your event should your child or yourself have a contagious illness. We reserve the right to ask you to leave a session should you display symptoms that may be contagious to others.

### **Attendance and Photo Consent**

- Please show your ticket at entrance from your e-mail on arrival to your booked session.
- Each ticket purchased includes entry for ONE child and ONE supervising adult. Please purchase an additional ticket for any additional attendees.
- My Little Explorers takes no responsibility should My Little not attend the session at the correct time or should you be unable to attend for any reason (including illness)
- Due to hire charges and material costs, payment is non-refundable and non-transferable. We do not offer session swaps or refunds on any ticket purchased. However, you are welcome to sell your tickets on in order to recoup your money. Please email [mle@mylittleexplorers.com.au](mailto:mle@mylittleexplorers.com.au) with any name changes should you pass on your ticket.
- We are NOT RESPONSIBLE for tickets purchased through another person/3<sup>rd</sup> Party and entry will not be guaranteed.
- Photos and video clips will be taken during our play sessions and may be used for website, social media, promotions, and marketing purposes.
- If you do not wish to have photos taken of yourself and/or your child, please state this on your booking form and advise one of our assistants present at our session. Please note, for your comfort and peace of mind we will always ask for permission at the session prior to taking photos.

### **Payments**

- Payment is required at time of booking and is inclusive of GST.
- Payment includes credit card charges where applicable.
- We do not offer session swaps or refunds on any tickets purchased.
- By purchasing My Little Explorers session ticket(s) you are agreeing to our Terms and Conditions

### **Cancellation of sessions**

My Little Explorers reserves the right to cancel a session(s) due to unforeseen circumstances. All participants will be contacted as soon as possible, and a gift voucher will be provided, which will be valid for 6 months from the date of cancellation.

### **COVID-19**

Should you have come in contact with someone who has contracted COVID-19 in the past 14 days please refrain from attending our sessions. Should you contract COVID-19 or are a close contact and are unable to attend the session you are more than welcome to on-sell your ticket to recoup the cost. We do not provide session swaps or refunds.

If you have any further queries, please contact us through email: [mle@mylittleexplorers.com.au](mailto:mle@mylittleexplorers.com.au)